

TALKSWITCH SOFTWARE

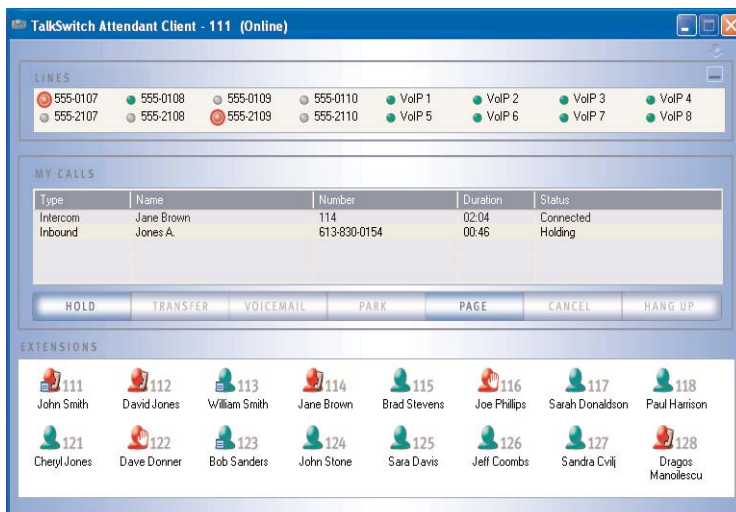
ATTENDANT CONSOLE

Monitor and manage your TalkSwitch calls from your PC.

COMPLETE CALL CONTROL FROM YOUR PC

Control your calls, view your queue and monitor the status of your lines and extensions, all from your PC. TalkSwitch Attendant Console gives all the phone users in your office the power to see and manage their calls more effectively.

Designed to facilitate the receptionist function, the Attendant Console software also enables team managers to monitor call activity and owners to analyze line utilization for maximum efficiency. Plus, with its intuitive interface and built-in help files, the Attendant Console is easy to use.



SEE YOUR CALLS

The *My Calls* window shows you information about calls to your extensions such as Caller ID name and number, duration, status and whether a call is internal, inbound or outbound. If you have more than one call, you can see the calls that are lined up for your extension. You can transfer calls directly from the *My Calls* queue without answering them, and answer important calls first. TalkSwitch Attendant Console makes call control easy.

CONTROL YOUR CALLS

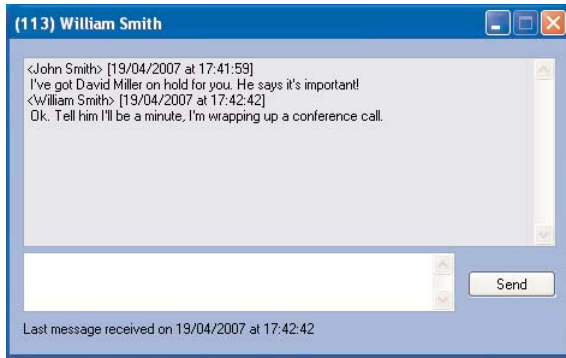
Hold, drag-and-drop transfer, transfer to voicemail, park and page — the Attendant Console lets you manage multiple calls to your extension.

SEE YOUR LINES

Need to monitor your line or VoIP trunk usage? You can choose to view line status in the *Lines* window. See which lines are in use, available or currently ringing, and display by phone number or line number. Mouse over a line to see the Caller ID of the call in progress.

SEE YOUR CO-WORKERS

The *Extensions* window shows you who's on the phone and who isn't, so transferring is a snap. The icons change to indicate whether an extension is available, ringing, on hold, in use or on do not disturb. With a full view of the office call activity, it's easier to handle incoming calls smoothly, efficiently and professionally.



INSTANT MESSAGE YOUR CO-WORKERS

Got an important call waiting for someone who's already on the phone? You can send an instant message to any co-worker running the Attendant Console to tell them that the second caller is waiting and even explain what the caller wants. Your co-workers get better information to choose how they handle their calls, so your callers get better service.

GREAT APPLICATION, GREAT PRICING

At US\$599 MSRP for a site license, the TalkSwitch Attendant Console is not only less expensive than most hardware consoles, it does something no hardware console could ever do — provides every

user with full functionality. One Attendant Console license covers all users in a single location, so for one low price, anyone using the TalkSwitch system can also use Attendant Console. And because it's software, there's no need for expensive attendant phone sets.

TRY BEFORE YOU BUY

Want a test-drive? You can try the Attendant Console for a free, fully functional 30-day demo. Just visit our website at www.talkswitch.com for more information and your free download.

LICENSE CODE CONVENIENCE

This is a license-coded add-on. You must download and install the Attendant Console software before you can activate it. Visit our website for the free download.

When you buy it, you will receive your license code via e-mail or on a printed card. Follow the instructions that come with your license code to activate the Attendant Console. There's no waiting around for the courier to deliver your new application and there are no shipping costs for license codes that are delivered by e-mail.

TalkSwitch license codes and activation keys are generated with security in mind and tied to the system ID of your TalkSwitch, so you don't need to worry about fraudulent use or security issues. We've also built in capabilities to deactivate our software features, so if you make a mistake, we can fix it. If you ever need to uninstall a feature, just call our support team toll-free at **1.866.393.9960**.

Minimum requirements

Works on: All TalkSwitch VS Systems, 48-CA and 48-CVA systems with firmware 4.10 and connection via IP.

Doesn't work on: TalkSwitch 24-CA, 48-LS, 48-NLS or TalkSwitch 24.

Not sure which system you have?

Call us toll-free at **1.888.332.9322 x301** or visit www.talkswitch.com/products/identifyunit.asp

PC Requirements

OS — Windows XP, Windows Vista (32 bit), Server 2003, Windows 2000.

Server — Minimum	Server — Recommended
HD: 15MB	HD: 15MB
RAM: 512MB	RAM: 1GB
CPU: Pentium 3 @ 1 GHz	CPU: Pentium 4 @ 2+ GHz
Screen: 800x600, 16-bit Color	Screen: 1024x768, 32-bit True Color
Network Speed: 128 Kbits/sec	Network Speed: 256+ Kbits/sec
Client — Minimum	Client — Recommended
HD: 15MB	HD: 15MB
RAM: 256MB	RAM: 512MB
CPU: Pentium 2 @ 400 MHz	CPU: Pentium 3 @ 1+ GHz
Screen: 1024x768, 16-bit Color	Screen: 1024x768, 16-bit Color
Network Speed: 128 Kbits/sec	Network Speed: 256+ Kbits/sec

About TalkSwitch

TalkSwitch® designs and develops award-winning phone systems for small, multi-location and franchise businesses. Since its establishment in 1990, TalkSwitch has dedicated itself to developing PBXs and IP PBXs that tens of thousands of small businesses across North America rely on. With a growing global network of resellers, distributors and partners, TalkSwitch phones and phone systems are changing the way small businesses communicate. For more information, please visit our website at www.talkswitch.com, or call us toll free in North America at 1.888.332.9322. In all other markets call +1.613.725.2980.

© TalkSwitch 2007

Rev. 1/8/2007

